

TITLE OF REPORT: Gateshead Health & Wellbeing Board – Progress Update**REPORT OF: Caroline O’Neill, Strategic Director, Children, Adults and Families**

Summary

To update and seek the views of the Care, Health & Wellbeing OSC on the work of the Gateshead Health & Wellbeing Board for the six-month period April to September 2019.

Background

1. The Health and Social Care Act 2012 provided for the establishment of Health & Wellbeing Boards (HWBs) as committees of local authorities to bring together leaders from the health and care system to work together to improve the health and wellbeing of their local population.
2. As part of the 2019/20 work programme for the Care, Health & Wellbeing OSC, it was agreed to provide two six monthly updates on the work of the HWB.
3. This report provides an update on the work of the HWB for the period 1 April 2019 to 30 September 2019. A second progress update covering the period 1 October 2019 to 31 March 2020 will be brought to OSC on 21st April 2020.

Gateshead Health & Wellbeing Board – Progress Update April to September 2019

4. The following update highlights key issues considered by the HWB and progress made since the previous update to Care, Health & Wellbeing OSC.

Health & Wellbeing Strategy Refresh

5. The Board reflected on the next steps in refreshing our Health & Wellbeing Strategy following the ‘Thriving in Gateshead’ workshop that was held in January 2019 which had input from Sir Michael Marmot. Consistent with both Gateshead’s Thrive and Marmot agenda, the Board agreed that the

working title of the new strategy would be along the lines of ‘jobs, homes, health and friends’.

6. The Board agreed that the strategy would have a specific focus on the social determinants of health and wellbeing and would set out our approach to help deliver the five pledges of the Thrive agenda.
7. To ensure people and stakeholders have sufficient opportunity to shape, and subsequently own the strategy, several phases were identified as part of its development. It was also noted that a steering group had been established which included a wide range of stakeholders with strong links to all key groups.
8. It was agreed that a key focus of the next stage of work would be engagement with Councillors, partner organisations, residents and the voluntary and community sector. It was also confirmed that the final strategy would come back to the Board for approval before action planning takes place to take forward its implementation.
9. An update on the refresh of the strategy was provided to OSC at its last meeting on 10th December.

Integrating Health and Care in Gateshead

10. The Board considered updates from Gateshead Health & Care System leaders on their work to integrate health and care services for the benefit of local people.
11. A summary of key successes was highlighted noting that a framework has been put in place for the Gateshead Health Care System through a Memorandum of Understanding and supporting Terms of Reference. It was also noted that there is an increased awareness of our respective challenges, including the challenges faced by providers.
12. It was reported that there has been significant commitment from partners as evidenced by regular meetings to maintain momentum. A summary of an agreed programme of work was also provided including three priority areas (Children and Young People’s Health and Wellbeing; Frailty; and People with Multiple and Complex Needs) and a number of key transformation programmes.
13. It was also reported that the System is seeking to develop relationships with new Primary Care Networks and to look at ways in which they can be supported.
14. An overview of areas for further development was provided to the Board including:
 - Infrastructure development
 - Budgetary and planning arrangements

- Cultural change across the system
- Embedding prevention in ways of working

15. The Board endorsed and commended the work and the direction of travel being pursued.

Early Help Service

16. The Board received an update on the Targeted Family Support function of the Early Help Service.

17. The Early Help Service (Targeted Family Support) was introduced in October 2017 to provide a Tier 2 family intervention service to vulnerable families in the borough experiencing difficulties with children's behaviour, domestic routines, home conditions, managing a low income and ensuring that the family has access to the right services.

18. It was reported that a total of 2,615 children were referred to Targeted Family Support between October 2017 and February 2019 with a total of 1,837 children being allocated for a family intervention service. It was noted that the service continues to achieve sustained change within families as only 6% of all case closures are referred to Tier 3 services within 6 months of closure to Early Help.

19. The service continues to develop new and innovative areas of practice, including Gateshead leading a group of 10 regional local authorities in delivering a programme on reducing parental conflict.

20. It was also reported that a refreshed Gateshead Early Help Strategy is placing greater emphasis on Early Help as being "everyone's business" to broaden partnership responsibility for delivering timely and effective support to families.

Transforming Care: Older Persons Care Home Model

21. The Board considered the current Older Persons Care Home (OPCH) model in Gateshead along with recommendations to transform the way services are delivered and contracted in the future.

22. The Board noted that the case for change arose from the need to tackle the challenges faced in the social care market whereby the existing contracting model is outdated.

23. An overview of key findings following a market analysis was summarised. It was noted that there continues to be an oversupply in the market with 9% vacancies - the main oversupply being in the East of the borough.

24. It was reported that the main conclusion from the data analysis is that there are a small number of care homes in Gateshead dealing with patients with the most complex needs.

25. The Board were advised that the care home sector has acknowledged that a different approach is needed to meet the challenges across the system. It was felt that the current contract model is no longer fit for purpose and that with an aging population, more people will require health and social care support in the years to come.
26. The Board was also provided with an overview of the benefits of a new integrated model, including the scope to improve quality and secure a more sustainable market. The Board was advised that a consultation period was underway which involved senior management across the local authority and CCG. Further updates will be brought to the Board as this work progresses.

Development of Primary Care Networks in Gateshead

27. The Board received a presentation on Primary Care Networks (PCNs) and the local vision for primary care. It was reported that PCNs are formed from groups of practices covering 30-50,000 patients working together. Each network has a Clinical Director and a board made up of member practices with co-opted members from community service providers and other organisations.
28. The aims of the Networks were identified as:
- To bring care closer to the community and connecting the local primary care team.
 - To focus services around local communities and local GP practices to help rebuild and reconnect the primary healthcare team across the area they cover.
 - To improve health and save lives.
 - To improve the quality of care for people with multiple morbidities.
 - To help to make the NHS more sustainable.
 - To increase integration between practices, increase resilience, tackle variation in primary care, expand the primary care workforce, and increase investment into primary care.
29. The Board were informed of the steps taken to form PCNs in Gateshead which came into operation in July 2019 offering extended hours across the network and overseeing recruitment to shared posts (initially social prescriber and pharmacist). It was reported that PCNs would then start working to deliver identified network priorities.
30. The Board also received information on the clinical priorities set by NHS England for the Networks, funding arrangements and how networks would be configured in Gateshead. In addition, proposed links with the Gateshead Health & Care System and other geographies were discussed.

Healthwatch Gateshead – Update on Priorities and Research Work

31. The Board received a report and presentation from Healthwatch Gateshead on its work over the previous year and emerging priorities for 2019/20.
32. It was reported that its work on Continuing Health Care (CHC) identified recommendations covering such areas as information provision; hospital discharge and the CHC process; quality assurance; feedback from patients and their carers; and children in transition to adulthood. This was also the subject of a report to OSC on 29th October 2019 and is an agenda item for its meeting on 28th January 2020.
33. The findings of research undertaken on the impacts of reduced funding for adult social care in Gateshead was also reported to the Board.
34. Healthwatch Gateshead's emerging priorities for 2019/20 were reported to the Board and following its annual conference in April 2019 were confirmed as – supporting effective GP patient participation groups; and adult social care direct.

Assurance / Performance Management

35. The following items were considered by the HWB as part of its assurance role.
36. *Safeguarding Adults & Children*
The Board considered the annual report and plans produced by the Local Safeguarding Children Board (LSCB) and the Safeguarding Adults Board (SAB).

The *Local Safeguarding Children Board (LSCB) Annual Report 2018-19* set out details of developments to safeguard and promote the welfare of children in the borough. Key areas included developing an early help strategy and work at a regional level, developing tools and processes – performance datasets, quality assurance frameworks, policies & procedures, training, and practice review arrangements.

It was reported that the number of children on child protection plans have decreased, as have numbers of children in care. The timeliness of assessments and conferences remains high. A major focus of work during 2018-2019 has been around developing new multi-agency safeguarding arrangements (MASA) and safeguarding plan.

It was also reported that some streamlining is proposed to the current arrangements, with greater integration between the children and adult boards. During the course of 2019-20, further work will be completed on integrating functions across the Northumbria footprint, and a wider structure review will be undertaken in the spring of 2020. It is envisaged that in September 2020 new arrangements will be introduced.

The *Safeguarding Adults Board (SAB)* Annual Report for 2018/19 provided an overview of the SAB structure, governance and scrutiny arrangements and performance information. A summary of key achievements was also provided for information.

It was reported to the Board that the SAB Strategic Plan 2019-24 was developed following a period of consultation which confirmed that the five SAB strategic priorities that had been in place since 2016 remained fit for purpose for 2019-24:

- Quality Assurance
- Prevention
- Community Engagement and Communication
- Improved Operational Practice
- Implementing Mental Capacity Act / Deprivation of Liberty Safeguards

It was noted that each strategic priority is accompanied by a series of key actions that the SAB are committing to deliver during the five-year period.

37. *Better Care Fund:*

The Board considered and endorsed the final quarterly return to NHS England for 2018/19. The return focused on budget arrangements, how national conditions relating to the BCF are being met and performance against key indicators – non-elective admissions to hospital, permanent admissions to residential care, reablement, and delayed transfers of care.

The Board also received a report on the BCF submission requirements for 2019-20 and arrangements for developing Gateshead's submission.

Other Issues

38. Other issues considered by the HWB included:

Air Quality Update – the Board received an update on air quality in Gateshead which set out details of the sources of air pollution and its impact on people's health and wellbeing. Details were also provided of measures being taken to address air quality and the importance of continuing to make the case for change to local people, our workforce, partner organisations and local businesses.

Climate Change Motion – Details of a motion passed by full Council in May 2019 to declare a Climate Emergency was brought to the attention of the Board. The support of partner organisations was sought to make the Gateshead area carbon neutral by 2030. It was reported that the Council will support and work with agencies towards this end and Board members were asked to report back to the Board at a future meeting on the work their organisations are doing to reduce their carbon footprints.

Deciding Together, Delivering Together – the Board received an update on adult mental health services and partnership arrangements for taking this work forward.

Achieving Change Together (ACT) – the Board received an update on the work of the ACT Team which is developing a new, more dynamic, model of care for adults with a learning disability. It was reported that its vision is to achieve sustainable outcomes for Gateshead residents by promoting active, healthy, inclusive and independent lifestyles. Case studies were presented to illustrate the benefits of the new approach to individuals with learning disabilities, whilst also securing better value for money. It was noted that lessons learned would also be shared and good practice disseminated.

CAMHS New Structure – the Board received an update on the CAMHS new structure. It was reported that Northumberland, Tyne and Wear Foundation Trust (now Cumbria, Northumberland, Tyne and Wear Foundation Trust), as the lead provider, is leading work to transform the children and young people pathway across the Newcastle and Gateshead patch with a clear goal of moving more towards early intervention and prevention.

Recommendations

39. The views of OSC are sought on:

- (i) the progress update on the work of Gateshead's Health & Wellbeing Board for the first six months of 2019/20 as set out in this report.

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